



Merry Xmas & Happy New Year

Dear Patients,

We would like to wish you all a very

**Merry Christmas and a
prosperous New Year,**

From all the team at

Grange Farm Medical Centre



Christmas & New Year's Eve Opening Times

Christmas Eve - open 8am-4.30pm

Christmas Day - closed

Boxing Day - closed

New Year's Eve - open 8am-4.30pm

New Year's Day - closed



Find us on
Facebook

*Find us on Facebook and post
a picture of your snowman!*



Your Information Shared



PLEASE READ:

Here at Grange Farm we are constantly undergoing changes due to national developments and sometimes these changes will call upon you, as the patient, to take action too.

The most important change we would like to make you aware of is the way in which your data is now being shared.

There are three systems asking your consent to be able to share your information for different reasons.

The first; EDSM gives you the option to choose to share your information from Derby Road with other outside healthcare services you might be currently using such as District Nurses; and also a second option for Grange Farm to obtain information from such outside healthcare services.

The second; Care.Data Research is a tool within the NHS that asks your consent to use your anonymous information to gather data about the current workings of the NHS and the healthcare of the nation. An example of this would be to use to your information to gather a statistic for the

average waiting time for a hospital appointment for those undergoing treatment for cancer in Nottingham so that services might be then improved where necessary.

The third is the Summary Care Record, which you may have been made aware of if you have registered with us in the last two years. This is a brief summary of any potential ailments you may have, such as allergies and any current medication you are taking.

This is not a summary of your full medical record and will be used for situations such as emergency hospital admissions and when seeing an Out of Hours GP.

What is asked of you is to take action and opt in or out of these individual data sharing systems.

Our team here at Grange Farm have produced a leaflet with about the three systems that will explain about what information is shared with whom and what you need to do as a patient to opt in or out of sharing.

The leaflet is available in the surgery and on our website at www.drhc.org.uk



Your Information Shared (cont.)

It is important that you read this leaflet and let us know your preferences.

National leaflets are also available in our waiting rooms and will be sent out to you.

For more information online, please visit <http://nottsdocs.org.uk/yourchoice/>

DID YOU KNOW?

Automated Appointment System

Our automated appointment system now releases some 'next-day' appointments at 9pm. Just ring **0115 9738828** and follow the instructions.

As long as you have registered your telephone number with the surgery you will be able to check, book and cancel appointments with the GP using this system.

Step One: Make sure we have your correct phone number on file.

Step Two: Dial 0115 9738828 and select 'Option 2' for Grange Farm Medical Centre.

Step Three: Enter your DOB as six digits (eg. 010154)

Step Four: Enter your phone number and press the star key (eg. 07123 456789*)

Appointment Options:

Press **1** to book into the Minor Illness Clinic

Press **2** to book a GP appointment

Press **3** to book a Blood Test

Patient Reviews

"Excellent service from all the staff on reception, nurses and the doctors. Great service always."

their profession. Very helpful and courteous. Keep up the good work."

treatment I am getting, it gives you peace of mind. All the staff are first class."

"Makes going to the doctors a pleasure. You are all lovely."

"I found this surgery very good. The doctors are extremely helpful, its the best surgery I have been to."

See more of our reviews on the www.nhs.uk/services webpage.

"The staff at the surgery are a credit to

"I would like to say I am very impressed with the

We thank you for all your kind comments!

Patient Participation Group

Are you interested in having your say about how your surgery provides patient services?

Leave your details at reception and we will contact you with details of the next meeting

The PPG meets two to three times a year to discuss your needs and the services we provide. Patients meet with the practice manager, staff members, and one of our GPs attends the meetings whenever possible.



Services and Clinics

BABY CLINIC

Our weekly *drop-in* Baby Clinic takes place on

Wednesdays
1pm to 3pm

YMCA EXERCISE

This is available by referral only and is provided by Carol Burrell from YMCA and is at Grange Farm on

Tuesday Mornings

NEW LEAF

This is a weekly *pre-bookable* service for help and advice on how to stop smoking and will take place on

Tuesdays Mornings

Our Contact Details

**17A Tremayne Road ,
Bilborough,
Nottingham NG8 4HQ**

**Tel: 0115 837 0958
www.gfmc.org.uk
contact.us@gfmc.org.uk**

For more information, visit www.gfmc.org.uk or find us on Twitter and Facebook



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**Grange Farm Medical Centre is the sister practice to Derby Road Health Centre
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