

"GFMC Best Surgery in Nottingham"

GFMC is pleased to announce that we are **top of the list** of all surgeries in Nottingham in a recent patient satisfaction survey by NHS England.

We are very proud of our achievement and the Nottingham Post printed an article about us on Wednesday, 20th May 2015.

The NHS patient survey results showed that 91 per cent of patients at GFMC would recommend the surgery and 99 per cent said staff were particularly helpful. A total of 60 surgeries across the city were assessed with over



Dr Ed Tyrell at Grange Farm M.C.

5,862 patients filling in the online forms about their experiences.

A total of 96 per cent of patients recognised the appointment system as being convenient and 99 per cent said their last appointment was good.

Three members of the patient group kindly gave their time and good opinion to the Nottm

Post about their own experiences and the success of GFMC. We would like to thank them and all of our patients very much for their help and complimentary comments.

We believe that having a great team and working together for the good of our patients with their health at the centre of our care is what makes us such a success.

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News Flash!

NEW TELEPHONE NUMBER FOR GFMC
0115 8965 002
From 3rd July 2015

GFMC Patient Group Seeks New Members and Chairperson

Are you interested in joining our patient group here at GFMC?

The group meet informally 2 to 3 times per year and are always looking for new members. We are also looking for a new Chairperson.

We are always looking at ways to improve patient services and the patient experience and welcome the involvement of patients.

You do not have to attend meetings, we also welcome virtual members! If you are interested or want to know more, please give your details to reception.



NEXT MEETING
THURSDAY, 17TH
SEPTEMBER 2-3PM

RECEPTIONIST VACANCY

GFMC are currently advertising for a new Receptionist to start with immediate effect.

The position is part-time, 25 hours per week, Monday AM, Wed all day with rota to 8pm and all day Friday. It's a fixed term contract to September 2016.

Applicants must be comfortable in dealing with a diverse range of people face to face and over the

'phone. Good office administration skills are also a must, as is the ability to work flexibly as part of the practice team. If you have worked as a receptionist before in a healthcare environment and have experience of using SystemOne, all the better!

Anyone who is interested in applying for the position should submit a cv with covering letter or

complete an application form. You can find more details on our website: www.gfmc.org.uk



Receptionist Vacancy at Grange Farm MC



Staff Promotion

Congratulations to **Emma Rigby** who was recently promoted to **Assistant Practice Manager**.

Emma has been working hard in this role for some time and so it was felt that she should be

recognized for all her hard work and the contribution she has made to the team to make GFMC a success.



**NEW TELEPHONE
NUMBER**

**FROM
Monday, 3rd July 2015**

0115 8965 002



PAPER PRESCRIPTION TO STOP

This NHS scheme is gradually being introduced to GP practices across England and we are starting the scheme **September this year.**

We hope that this will help improve our prescribing service to patients.



How does it work?

If you collect repeat prescriptions you will not have to visit your GP practice just to pick up your paper prescription. Instead, your GP will send the prescription electronically

to the pharmacy of your choice, **saving you time.**

The prescription is an electronic message so there is **no paper prescription to lose.**

The system reduces prescription fraud and duplicate dispensing.

You will have **more choice** about where to get your medicines from because they can be collected from a pharmacy **near to where you live, work or shop.** Or you can choose an online pharmacy, who will deliver your medication.

If the prescription needs to be cancelled the GP can **electronically cancel and issue a new prescription** without you having to return to the practice – **saving you extra trips.**

You may not have to wait as long at the pharmacy as your repeat prescriptions can be made ready before you arrive.

Prescriptions will still take 48 hours to be processed and sent to your nominated pharmacy.

What do you have to do now?

You need to decide who your nominated pharmacy is, once you have made that decision, inform the pharmacy of your choice and they can add this to your electronic prescribing record. This will ensure that once we go live in September, we will know where to send your electronic prescription. We are not affiliated with any particular pharmacy.

It's as simple as that!



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Tel: 0115 837 0958
(New from 3rd July 2015— 0115 8965 002)

“Tell your pharmacy now”

www.gfmc.org.uk
ncccg.contact-gfmc@nhs.net