

Grange Farm Medical Centre – Frequently Asked Questions (FAQs)

What is happening at Grange Farm Medical Centre?

A new provider Nottingham City GP Alliance will be taking over the contract at Grange Farm Medical Centre on Friday 1 October 2021.

Why are these changes happening?

All GP practices hold a contract to deliver primary care medical services to local patients in England and Wales. There are different types of contracts, the majority of contracts are open-ended but there are some newer contracts in place that are time limited. These are known as Alternative Provider Medical Services (APMS) contracts.

Grange Farm Medical Centre operates under an APMS contract which ended on 30 September 2021. Last year, the CCG carried out a procurement process for the APMS contract at Grange Farm Medical Centre and following this process, the contract was awarded to the Nottingham City General Practice Alliance (NCGPA).

Who are Nottingham City GP Alliance (NCGPA)?

Nottingham City GP Alliance are a federation of GP practices that has circa 44 member practices who operate collaboratively with practices in their local area. NCGPA also manage two other practices in the city and deliver the GP+ and Stub it! services.

Is the location of Grange Farm staying the same?

Yes, the location will stay the same – Grange Farm Medical Centre, 17a Tremayne Road Bilborough, Nottingham, NG8 4HQ

Is the phone number staying the same?

Yes, the phone will stay the same - 0115 8965 002.

Are the opening hours staying the same?

Yes, the opening hours will stay the same which is 8am – 6:30pm, Monday – Friday.

Will I still see the same staff?

Most staff will remain the same including nurses, doctors, and the admin team.

Will I still be offered a face to face appointment?

Yes. At the time of booking you will be offered a choice of face-face or telephone appointments. You may be asked to first discuss your conditions over the phone or online with a member of the healthcare team to assess what would be most appropriate for you and which practice member would best provide it.

Is there anything I need to do?

No there is nothing for you to do.

When will I get my COVID-19 booster vaccination?

COVID-19 booster vaccine doses will be available on the NHS for people most at risk from COVID-19 who have already had 2 doses of a vaccine. You'll be offered a booster dose at least 6 months after you had your 2nd dose.

If you are eligible for a booster vaccination, you will be contacted by the NHS when it is your



turn – please do not contact the NHS. For more information, visit the NHS website or call 119.

I want to register at a different GP practice to Grange Farm Medical Centre. Can I do this?

If you want to register with a different practice, you can do this as long as the practice covers the area you live.

Details of GP practices can be found on NHS Choices at www.nhs.uk. To register, please enter your postcode for a list of your nearest GP practices, and contact your chosen GP practice and ask to register with them. Please remember that due to coronavirus, some practices may not be registering patients face to face so please call them beforehand to check.

Further information;

If you have any questions or queries, please contact our Patient Experience Team by phone from 9am to 5pm Monday to Friday (excluding bank holidays) or by email.

Telephone: 0115 8839570

Email: ncccq.patientexperience@nhs.net